Talking with Families about Problem Behavior: Do's and Don'ts

Don't
Begin the discussion by indicating that the child's behavior is not tolerable.
Indicate that the child must be punished or "dealt with" by the parent.
Ask the parent if something has happened at home to cause the behavior.
Indicate that the parent should take action to resolve the problem at home.
 Initiate the conversation by listing the child's challenging behavior. Discussions about challenging behavior should be framed as "the child is having a difficult time" rather than losing control.
Leave it up to the parent to manage problems at home; develop a plan without inviting family participation.
7. Let the parent believe that the child needs more discipline.8. Minimize the importance of helping the family understand and implement positive
behavior support.

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